
Data Protection Statement

Sigmer treats all personal and sensitive information as confidential and provide comprehensive processes and systems to ensure that such information is fully-protected.

Data Protection Act

Sigmer is registered under the Data Protection Act as a data controller - registration number Z4931844.

Website and Database Applications

All of our websites and databases are highly secure. They are hosted on Sigmer high-availability servers which are located in a secure data-centre with 24/7 physical security for both the servers and the supporting communications infrastructure. User connections to the Sigmer-developed web-sites are both password protected and encrypted (HTTPS) using 128bit encryption. Sigmer use Thawte SSL123 Domain validated SSL certificates providing 256-bit encryption.

Survey Tools

Sigmer's survey tools are served from Sigmer high-availability servers which are located in a secure data-centre with 24/7 physical security for both the servers and the supporting communications infrastructure. Sigmer's survey tools and systems are designed to be secure and to protect survey information at all times.

Data Administration

Data transfers and back-ups are carried out only over secure channels by authorised staff. The processing or storage of personal information is not outsourced to any external agencies or organisations. Sigmer does not permit access to personal or sensitive information by contractors or temporary staff and all data administration is carried out by employees of Sigmer. Sigmer restrict access by Sigmer staff to confidential information and only suitably-authorised staff are permitted access and only for bona fide purposes.

Application Development

Sigmer include data protection elements into the design of all applications. All products and databases are protected through the use of good security practice in throughout the development process.

Sigmer Employees

All employees undergo a multi-stage interview and screening process during recruitment.

considered IT solutions

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